IT Hardware & Software Ltd
Customer Return Material Authorisation Request

STEP 1 YOUR DETAILS

COMPANY NAME		TEL NO	
CONTACT NAME		EMAIL	

STEP 2 ORIGINAL ORDER DETAILS

ITHS INVOICE #		YOUR REF	

STEP 3 ITEM DETAILS

ITEM 1

PART#	SERIAL#	QTY	CONDITION	REPLACE

REASON FOR RETURN IF FAULTY EXACT DETAILS REQUIRED

AUTHORISATION NUMBER (ITHS USE)	

ONCE YOU HAVE FILLED OUT THE FORM IN FULL SEND IT BACK TO: **rma@ithsltd.com**
We will contact you within 48hrs with the status of your RMA request.
If approved, please return goods using our DHL account. Details will be supplied by your Account Manager

ITHS USE ONLY

ACCOUNT MANAGER AUTHORISATION	DATE: